

PATENT ABSTRACTS OF JAPAN

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(54) APPARATUS AND SYSTEM FOR PROVIDING BUSINESS OPERATION DIAGNOSTIC INFORMATION, AND PROGRAM

(57)Abstract:

PROBLEM TO BE SOLVED: To provide an operation diagnostic information providing system, capable of providing operation diagnostic information to users via a communication network.

SOLUTION: The operation diagnostic information providing system is provided with a reference data storage means for storing reference data for comparison, a first discriminating means for discriminating the prescribed item from operation data, an acquiring means for acquiring the reference data for the item discriminated by the first discriminating means from the reference data storage means, a second discriminating means for comparing the operation data of the item discriminated by the first discriminating means with the reference data acquired by the acquiring means and discriminating whether the operation data are abnormal, and a providing means for providing the operation diagnostic information which corresponds to the discriminated result by the second discriminating means.

